

Stable Families, Healthy Community: 5-year plan to connect families to all available resources while maximizing public assistance enrollment.

Advocacy and Policy:

1. Change message to “stable families, healthy communities.”
2. Remain engaged with state-wide efforts to improve systems.
3. Advocate for stimulus funding that helps connect families to assistance.
4. Advocate for electronic submission of applications to expedite assistance.

Community Resources 101:

1. Orient social service staff and volunteers on how to connect families to resources.
2. Enhance community’s awareness of available assistance.
3. Expand community capacity to assist with outreach on range of resources.

Streamlined Common Eligibility:

1. Conduct inventory of criteria and customer records used across agencies to determine eligibility for services.
2. Identify customer information & documents commonly used by agencies to determine eligibility.
3. Establish virtual access to information commonly used by agencies while protecting privacy (virtual portfolio).
4. Use virtual system to auto-populate application forms (e.g. food stamps) and expedite eligibility determination.
5. Develop tools for customers and case managers to self-determine potential eligibility for range of services.

Measure the Impact

