



**Austin ServicePoint HMIS
(512) 440-4026
3000 Oak Springs Drive
Austin, TX 78702**

Program Coordinator: Elizabeth Gfell

Austin Travis County Homeless Management Information System:

ATCMHMR is the project sponsor of Austin ServicePoint HMIS. ServicePoint is used by many agencies in the community including the Austin Continuum of Care HUD funded, Homeless Management Information System (HMIS). ServicePoint is a web-based computerized data collection tool specifically designed to capture client level system-wide information over time on the characteristics and service needs of men, women, and children experiencing homelessness or other social service needs.

Capacity: ServicePoint is currently used statewide in 7 states and by many communities across the nation. ServicePoint is a HIPAA compliant, web-based software program that has the capacity to meet the data collection, tracking, and reporting needs of social service agencies within the community. ATCMHMR has been the project sponsor of Austin ServicePoint since September of 2001, at which time ATCMHMR began implementation of the Austin Continuum of Care HMIS.

Current Agency Participants are:

Austin Travis County MHMR Center-SA and SS:

Access (HMIS)

Safe Haven (HMIS)

Alameda House (HMIS)

Shelter Plus Care (HMIS)

Blackland Transitional Housing

Caritas-ReEntry Program

Casa Marianella and Posada Esperanza Program

City of Austin Communicable Disease Unit

City of Austin Downtown Community Court

Community Partnership for the Homeless Re-Entry Transitional Housing for Veterans

Crime Prevention Institute, Inc:

Girl Scouts Beyond Bars

Targeted Project Re-Enterprise

**Family Eldercare and;
Eldercare Bill Payer Program**

Foundation for the Homeless, Inc.

Front Steps:

**ARCH Shelter and
Garden Terrace**



LifeWorks:

LifeWorks Emergency Shelter for Youth
LifeWorks Street Outreach

LifeWorks Supportive Housing Program
LifeWorks Transitional Living Program

Marywood: Stepping Stones Program

Push Up Foundations:

Push Up Men's Transitional Housing Program
Push-Up Women & Children's Supportive Housing Program

SafePlace: Domestic Violence & Sexual Assault Survival, Women's Shelter and Supportive Housing Program.

Salvation Army Emergency Shelter (Note:
Austin Shelter for Women and Children, and
Passages Program are operated by the Salvation Army)

PASSAGES Program includes:

Foundation for the Homeless,
Caritas
SafePlace

Salvation Army
LifeWorks

Vincare: St. Louise House

(ServicePoint is also assisted by the generous donation of the United Way's 211 database for the ServicePoint ResourcePoint module.)