

# The Basic Needs Coalition

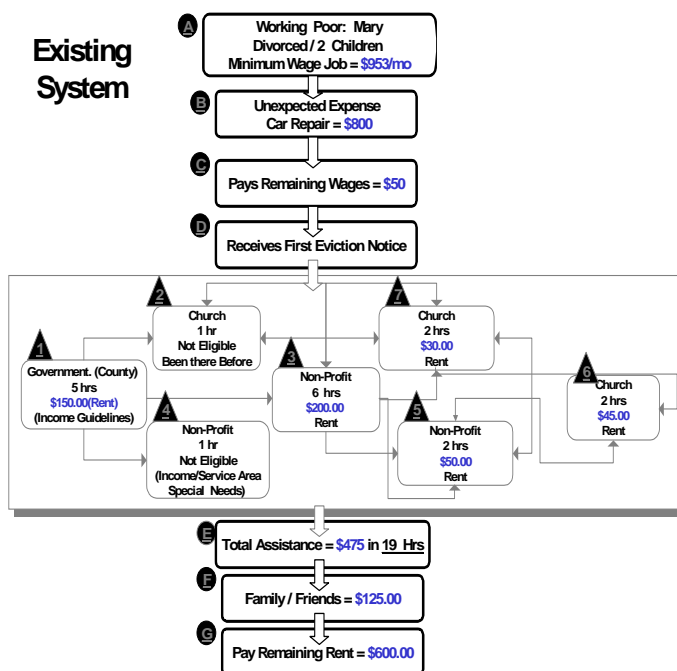
of Central Texas

## Using a Best Single Source for Comprehensive Services

The Basic Needs Coalition of Central Texas began in January of 2001 when the executive directors of several non-profit organizations providing basic needs assistance met to explore collaborations that would provide seamless basic needs services to clients.

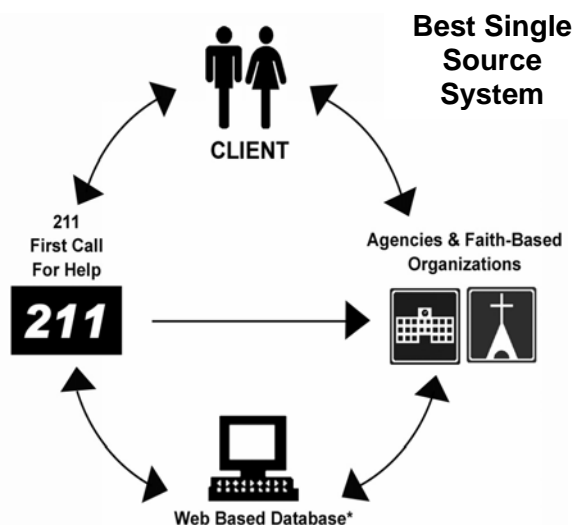
Local service providers identified that the basic needs service delivery system in Austin, Texas was fragmented, difficult to access, time consuming, and confusing. The Basic Needs Coalition of Central Texas was formed to develop a consistent, integrated, multi-agency approach to reaching the most needful populations seeking assistance. The Coalition sponsored a pilot project starting September 1, 2004 to assist people in a crisis situation to have their basic needs met through a best single source for comprehensive services and people receiving assistance to increase their self-sufficiency.

**Proposed outcomes of the program** include 1) 85% of the clients assisted will maintain housing stability after three months of service, and 2) duplication of basic needs services among participating agencies will be substantially reduced. For 2005 the actual success rate of clients maintaining household stability was 93%.



**2005 was the first full year** for the program and 520 households were served representing 1,446 individuals. The City of Austin and Travis County provided funding for the program. In addition to receiving financial assistance clients are able to utilize three months of case management which is funded by the member agencies. This combination of financial assistance and case management has allowed 93% of the clients exiting the program to maintain housing stability and avoided the added cost to our community of additional homeless individuals.

**Members Offering Best Single Source Services:** AIDS Services of Austin, Any Baby Can, Arc of the Capital Area, Caritas of Austin, Family Eldercare, Goodwill Industries, Meals on Wheels and More, Travis County Health and Human Services Department, and SafePlace.



\* Tracks client intake information, demographics, etc.